

FAQs

Q: When did R.F. MacDonald Co. acquire Process Equipment Company?

A: The acquisition date was 12/1/2016.

Q: Who now owns Process Equipment Company?

A: R.F. MacDonald Co. bought the stock of Process Equipment Company.

Q: Who is R.F. MacDonald Co.?

A: R.F. MacDonald Co. is a privately owned boiler and pump sales and service company that has been in business for 60 years.

Q: Why did R.F. MacDonald Co. acquire Process Equipment Company?

A: R.F. MacDonald Co. acquired Process Equipment Company to expand their pump product offerings in Northern and Southern California and provide increased sales coverage with additional personnel.

Q: Where is R.F. MacDonald Co. located?

A: R.F. MacDonald Co. has 9 locations throughout California and Nevada. Go to www.rfmacdonald.com/contact for address locations.

Q: What will happen to Process Equipment Company's locations?

A: Bakersfield will now become an R.F. MacDonald Co. location, and Corona will be consolidated into R.F. MacDonald Co.'s Santa Fe Springs facility.

Q: What will happen to Process Equipment Company's products?

A: All products previously represented by Process Equipment Company will continue to be available through R.F. MacDonald Co.

Q: Can I still call my current salesperson?

A: Yes, you can still call your current salesperson although there may be some instances where account reassignment has taken place in order to increase customer support and coverage.

Q: How do I contact my salesperson?

A: Although new phone and email addresses have been assigned, you can still use your current PEC contact phone and email addresses as they will rollover.

Q: How will my company operations be affected by the acquisition?

A: With added personnel, locations and services, we expect a positive impact to customer operations.

Q: Does R.F. MacDonald Co. provides aftermarket support and services?

A: Yes, our 9 locations provide aftermarket parts support along with field and shop services.