



Robert M. Riccio
Regional Manager

April 28, 2016

Subject: Cleaver-Brooks Representation

To whom it may concern:

This letter will confirm the Factory Authorized Sales and Service Representative for Cleaver-Brooks products in the entire State of California and the State of Nevada is R.F. MacDonald Company.

In accordance with our contract, Cleaver-Brooks provides our Representatives with “exclusive” territories, which means we only have one Representative in any given territory. All sales of Cleaver-Brooks Products are made through our Representatives. Additionally, all Service and Warranty work performed on Cleaver-Brooks Equipment must be performed by a Factory Authorized Representative. To obtain the title of “Factory Authorized”, Cleaver-Brooks requires the Service Technicians from each Representative Office to attend the various C-B training courses conducted throughout each year. These courses provide the necessary certification required to perform maintenance and repairs to boilers, burners and controls. Cleaver-Brooks does not warrant or stand behind the work performed by anyone other than the Cleaver-Brooks Representative.

R.F. MacDonald Company may be reached at the following locations::

Hayward – 510-784-0110 - Butch Paddock – General Manager
Modesto – 209-576-0726 - Norma Palomino – General Manager
Santa Fe Springs – 714-257-0900 - John Garcia – General Manager
Fresno – 559-498-6949 - Sean Skiles – General Manager
San Diego – 858-538-5877 - Pete Sentner – Branch Manager
Nevada – 775-356-0300 or 702-220-6680 - George Payson – General Manager

Should you require any further information or clarification regarding this issue, please don't hesitate to contact R.F. MacDonald or me. Thank you for your interest in Cleaver-Brooks Products.

Sincerely,

R.M. Riccio

Robert M. Riccio
Regional Manager-Western Region